BOB ICB BOARD MEETING

Title	Patient Story – An Introduction to Onward Care		
Paper Date:	27 December 2023	**Meeting Date:**	16 January 2024
Purpose:	Information / Discussion	**Agenda Item:**	06
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Executive Summary
The Integrated Care System (ICS) delivers joined-up care that is centred around the needs of the individual. As an ICS, we have developed Place-based partnerships so that the different organisations providing care both in and out of hospital work much better together, as a true integrated 'team of teams'. This is not just to support patients in a seamless manner, but also support with addressing the wider determinants of health (such as social isolation or housing) that, if not addressed, may lead to worsening of their health. Through our Place-based partnerships, including our fantastic partners in the voluntary sector, we are beginning to provide this holistic approach tailored to the needs of our population.
This is further supported by the use of data – allowing us to proactively identify those patients who need additional support and co-ordinate this early. We are rapidly expanding our data and analytics infrastructure, to ensure we maximise the power of data to shift to more proactive care. This work is led and coordinated by the ICB working closely with all our partners to ensure the right data is collected and is available to those who need it. Technology, such as remote monitoring or wearable technology, can enhance the care we can provide in people's homes - where they often feel most comfortable and where clinical outcomes are improved.
Developing virtual wards and home-based care that would have otherwise been provided in hospital, is enabled by the use of technology, remote monitoring and minimal face-to-face input at home. Across the ICS we are delivering over 500 virtual hospital beds at 94% occupancy, this is a further example of how the system has developed services to meet the needs to the population and deliver care in alternative settings.
The example outlined in the video was led by our colleagues in Buckinghamshire Healthcare NHS Trust (BHT) (with further external support provided by Sodexo), adopting this ethos of working with partners, using data to better identify those patients who need greater support on hospital discharge, providing this support in a holistic manner working with system partners such as local voluntary sector organisations, and maximise the use of technology to enhance this offer – all taking a true person-centered approach focussing on what matters to the patient.
Through use of the Onward Care technology, BHT has reduced hospital bed days by 77% for its patients, compared to the same profile of patient not in the programme and this programme has resulted in a marked impact on outcome for those with higher social need and therefore helped to reduce health inequalities.
LINK: [An Introduction to Onward Care](#)

Action Required
The board are asked to watch the video to understand how the Place-based partnerships and expansion of data collection will positively affect the onward care of our population.

Conflicts of Interest:	No conflict identified

Date/Name of Committee/ Meeting, Where Last Reviewed:	N/A